



Your Vision, Our Future

SERVICE/REPAIR FORM

Customer Details:		
Title (Mr/Mrs/Ms/Dr/Other):	Contact Tel. No:	
First Name:	Email:	
Surname:	Your Ref: (If applicable):	
Please type/write clearly your FULL address:	VAT No: (if applicable):	
Address:	Delivery Address (if different from main address):	
Postcode:	Postcode:	
Details of Equipment being returned:		
Model:	Colour:	Serial Number:
Accessories (only return if these are believed to be faulty):		
Specified Fault/Comments:		
Equipment under Warranty?		
*Yes / No (delete as applicable) Date of Purchase:	Repaired within the last 6 months? *Yes / No (delete as applicable)	
Documents to be sent (Copies Only): Proof of Purchase <i>and/or</i> Stamped Warranty (Bank Statement/Credit Card not acceptable unless clearly showing the Olympus purchase)	Reason for return: Same fault / Different fault	
If the equipment is under manufacturer's warranty, please attach a copy of the proof of purchase. You will be informed if there are any signs of mishandling that invalidate the warranty repair conditions. If it is possible to repair, you will be advised of the repair costs prior to the repair work continuing. If the equipment is received without a proof of purchase, it will default to a chargeable repair status.		
Should you have any queries on how to send your item back for repair, or require cost details, please contact our Help Desk on 0800 111 4888.		
Signature:	Date:	